

# State of the System

New Investments To Make Transit Safe and Welcoming for All

## Welcoming Light Rail Stations

New station and train cleaning protocols, and new trash cans at the platform level of downtown Seattle stations

Visible signage indicating fare paid zones to ensure compliance in the Downtown Transit Tunnel

Escalator and elevator repair crews at work, with long-term equipment modernization underway



**(206) 398-5268**

See something wrong? Call or text the 24/7 Sound Transit Security Desk for quick responses to questions or concerns

## Sound Transit Light Rail Staffing and Safety

Sound Transit's expanded security contract doubles the number of vendors, allowing for more than 300 civilian security officers at stations and on board trains

Station agents at the Northgate and Westlake stations will serve as greeters and provide wayfinding support to passengers

New crisis response teams on trains and at downtown Seattle stations connect those in need to services and resources

## King County Metro Improvements

100 transit security officers work to prevent incidents and answer rider questions, an increase of 42% from a year ago, growing to 140 officers

New transit ambassadors will support the rider experience at transit hubs and sporting events

**100**

King County Metro transit security officers on buses, a 42% increase

Transit ridership has increased 40% since the start of 2022, and more people are hopping aboard every day. Join them today!

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